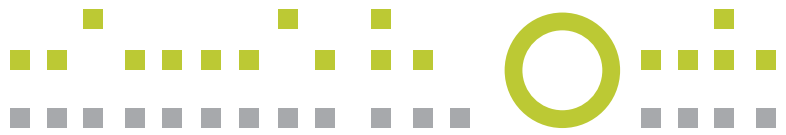


# CLOCK IN - CLOCK OUT

Electronic Visit Verification System



## WHAT IS ELECTRONIC VISIT VERIFICATION (EVV)?

EVV is a technological solution widely used by home care and personal care service providers primarily to verify the delivery of services to patients by logging the time services were provided through a telephone-based timekeeping system in which the provider would call a telephone number from the location in which they were providing services to confirm that they had arrived. Upon completing the services, the provider would then phone in to confirm that they were leaving the patient's location. Effectively EVV served as a remote time clock to verify services were provided and to log service provider hours at the location care was being provided for payroll and insurance reimbursement. Since its introduction, EVV technology has advanced beyond its original visit verification functionality to include advanced features that can be integrated into existing EHR, practice management, and billing infrastructure to provide a range of benefits to home healthcare and personal service providers.

## STAYING COMPETITIVE IN THE CURRENT MARKET

The market for home healthcare and personal care services whether in the assisted living services, Consumer Directed Services (CDS) or In-Home Services (IHS), is being shaped by a number of market forces including the emergence of value-based reimbursement models, a growing population that requires home healthcare and personal care services and the fragmentation of the market for home healthcare and personal care services. The main takeaway, there is significant demand for these services, however, providers will be pressed to provide home healthcare and personal care services in a more efficient manner. EVV offers a way for home healthcare providers to make their operations more efficient.

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## HOW CAN EVV MAKE YOUR AGENCY MORE EFFICIENT?

Besides addressing compliance issues, EVV technology offers home healthcare and personal care providers the ability to improve their organization's performance in both administrative and clinical operations by leveraging EVV technology.

### | Strengthen Quality or Service – EVV can improve quality of service by:

- Validating delivery of services.
- Reducing missed visits and compliance with a patient's required hours of care.
- Ensure plan of care compliance by comparing tracked activity by a provider to be compared against the patient's plan of care.

### | Reduce Audit Risk – Given efforts to contain waste and fraud under Medicare and Medicaid programs, home healthcare and personal care providers must be mindful of the threat of improper payment audits which can be time-consuming and can hurt an agency's revenue. EVV can help mitigate the audit risk for HHAs by:

- Validating services are billed according to the individual's personalized care plan by ensuring appropriate payment based on actual service delivery.
- Providing a credible data trail documenting services provided - audit risk can be reduced by mitigating the risk of audits based on billing errors or insufficient documentation.

**Offering EVV since 2011** - Our formatted export tools allow for all your EVV transactions to be seamlessly imported to any payroll, practice or claims management system for better EDI.

- 1.5 million Consumer Directed and In-Home Services EVV transactions and counting.
- A 21st Century Cures Act EVV provider. ([Deadline Extended to January 1st 2020](#))
- No hardware or software to purchase. All you need is an internet connection.
- We offer reduced pricing on all unlimited toll-free calling plans with local free numbers for disaster planning.

HIPAA\* Data Protection Via: SSL (Secure Sockets Layer) is the standard security technology for establishing an encrypted link between a web server and a browser. This link ensures that all data passed between our web server and browsers remain private. \* For full HIPAA features, [visit our websites FAQ page](#).

**Offers FLEXIBILITY in SCHEDULING** – An agency that can offer flexibility in both the time and location of service delivery will be more competitive. EVV can provide flexibility in scheduling and service delivery by:

- Allow individuals to schedule their services between the individual and the provider.
- Accommodate services at multiple approved locations for each individual.
- Allow for multiple service delivery locations in a single visit.

**Enable QUICK and EFFICIENT Billing and Accounting** – EVV can increase efficiency and accuracy of billing processes by offering real-time and integrated proof of services which can reduce the time needed to document and increase accuracy in recording:

- Payroll, mileage and other costs.
- Generate billing for reimbursement and prepare comprehensive reports for internal analysis or audit purposes.

## THE CLOCK IN CLOCK OUT EVV SOLUTION

Clock In Clock Out offers home healthcare and personal care agencies an affordable and reliable EVV solution with simple but powerful technology at a fraction of the cost of purchasing and maintaining other complex systems. Clock In Clock Out offers agencies powerful EVV technology at a fraction of the cost and headaches of other competitors on the market.

**FEATURES AND FUNCTIONALITY** – Our Android and iPhone apps work collectively with our user interface with options for consumers that have no phones on site:

- **Unlimited Calling:** We offer flat-rate toll-free calling plans as well; we do not charge per call rates.
- **Error-free:** No more errors or lost time from computer hours entered manually.
- **Easy-to-use Solutions:** No expensive hardware needed.
- PDA/Smart-phone Interface and real-time GPS Tracking and Email Alerts.
- **100% Web-based:** No more difficult interfaces or time cards.
- Seamless Payroll Integration.

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